US ERA ARCHIVE DOCUMENT

Form #XX: Corrective Action Report

Directions: Record the date and person who noticed the issue. Record a brief description of the root cause analysis. State what will be done to address the issue. State a timeframe

for evaluating	effectivenss	of the	correction
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Date of observation	Person making the observation
4.25.06	Steve Smith
Observation	Root Cause Analysis
Truck number x was left idling in front of the library for 15 minutes. This does not follow the city's "no idling" policy	The driver is a new employee and has not been given the proper training regarding idling. The system for ensuring that new hires are given all required training is not adequate and should be improved.
Proposed Corrective Action	•

urces will be provided with a llist of training needs for each position. [initial orientation employees and their supervisors will be given a printed list of all the training requirements for that position. Supervisors will check this list to ensure it is current and ensure that all the training requirements are met.

Evaluation of Corrective Action

The corrective aciton will be evaluated within six months or after the next new employees is hired (which ever comes first).

Effectiveness of Corrective Action

The new So	OP for providir	ng training wa	as used on	10/8/06 a	and 11/5/06.	In both in	cideces, it
appears to	be effective in	ensuring tha	t new hires	are prov	ided with ne	cessary tra	aining.