
Customer Survey

Program Implementation and Information Division
Office of Resource Conservation and Recovery
U.S. Environmental Protection Agency

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1. On a scale of 1 to 5, with 5 being highly satisfied and 1 being highly dissatisfied, please indicate your level of satisfaction with various aspects of the Priority Chemicals Trends Report.

<table>
<thead>
<tr>
<th></th>
<th>1 highly dissatisfied</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5 highly satisfied</th>
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<tbody>
<tr>
<td>Readability</td>
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<td>Usefulness</td>
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<tr>
<td>Charts, Tables, Maps</td>
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<td>Report Summary on Our Website</td>
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<td>Easy to Download</td>
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2. What do you like about the National Priority Chemicals Trends Report? What do you not find helpful? What would you like to see in future reports?

____________________________________________________________________________________________________________
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3. How do you use the National Priority Chemicals Trends Report?

____________________________________________________________________________________________________________
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How to email this survey:
1) Cut and paste your responses to items 1-3 above into the body of your email message and send to owen.tammie@epa.gov.

By postal mail, please send the completed hard copy of the survey, to:

Tammie Owen  
US EPA – Headquarters  
OSWER/ORCR/PHID/ICAB1200 Pennsylvania Avenue, NW (5303P)  
Washington, DC 20460

This Customer Survey is authorized by ICR No. 1711.05 entitled “Voluntary Customer Satisfaction Surveys”  
(OMB Control No. 2090-0019)