

US EPA ARCHIVE DOCUMENT

FAQ's for Adobe Connect Webinar

EPA Office of Pesticide Programs' Stakeholder Workshop

Where Vision Meets Action: Practical Application of 21st Century Methods

July 9, 2013

How do I access the webinar?

Click on the link below (or Copy and paste this link into your browser):

<https://epa.connectsolutions.com/tox21century/>

How do I login?

You do not need to login for the session. If you see a prompt to login in (i.e. enter a login and password), please disregard it. You should select the first option that appears above it to "enter as a guest". Enter your **full name** in the field provided, then click the "enter room" button. This will allow you to see the presentations.

How do I hear the presentations?

Call 866-299-3188, and enter code 703-308-0293 when prompted.

I can't see the presentation, what should I do?

If you are able to successfully join the Adobe Connect Meeting, but cannot see the slides, try exiting the meeting and rejoining. If that does not work, please run the system test at

https://epa.adobeconnect.com/common/help/en/support/meeting_test.htm. This is also accessible from the Help link on the Meeting Login page. You may be instructed to update or upgrade your Adobe Flash Player which could resolve the issue.

Make sure popup blocking software is not blocking the meeting window. To turn this off – go to 'Tools' in your browser toolbar, select popup blocker, and disable.

I failed the system test, what should I do?

Please do not worry if you failed the system test at https://epa.adobeconnect.com/common/help/en/support/meeting_test.htm. Try to join the meeting room despite the error message. Many other versions of Adobe Flash are compatible with Adobe Connect despite the automated warning you received.

How can I ask the presenters a question?

Phone lines will be globally muted, so you will not be able to ask questions over the phone. Please submit your questions via the webinar chat feature. The chat box is located in the lower right hand corner – type your question in the field and either click the button with the text bubble on it or hit 'enter' on your keyboard.

Where can I get a copy of the presentations?

Presentation materials will be posted online after the workshop at the PPDC Toxicology for the 21st Century Workgroup website: <http://www.epa.gov/pesticides/ppdc/testing/index.html>

Thanks to Jean Balent and Laura Knudsen for help developing these tips.