US ERA ARCHIVE DOCUMENT

The Pest Management Industry's Proactive Response to the Bed Bug Challenge

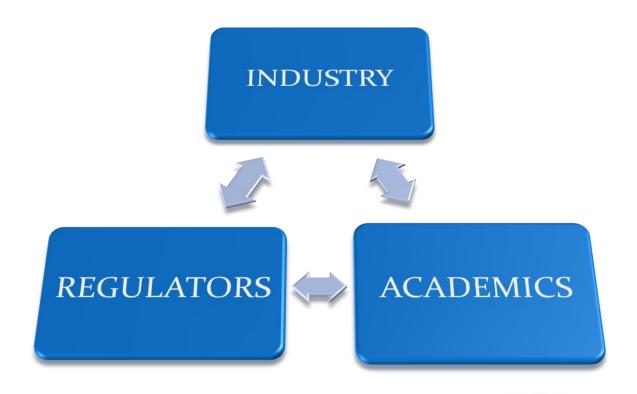


Five Years of Battling Bed Bugs

- Meetings/Training/Webinars
- Technical materials
- Research
- Data collection
- Advocacy



Blue Ribbon Bed Bug Task Force





Task Force Work Groups

Public Policy

Gene Harrington

Research and Efficacy

Jim Fredericks

Public Outreach

Missy Henriksen and Janay Rickwalder

Best Management Practices

Andy Architect and Jim Fredericks



Bed Bug Best Management Practices

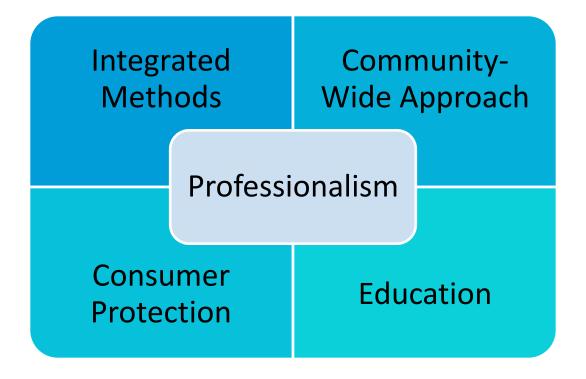
The dialogue began less than 90 days ago

Multiple webinars, conference calls, discussions and stakeholder meetings

Results! NPMA Bed Bug Best Management Practices adopted in January



Bed Bug Best Management Practices: Guiding Principles





SPRACTICES BED BUGS A SUMMARY FOR CONSUMERS

The comprehensive authority on **bed bug detection** and **control**

Finally. Complete information on what to look for in **bed bug service** agreements.

Clarity on what to do with furniture exposed to bed bugs.

Guidance on the effective use of canines for bed bug inspection.

Complete information on bed bug control methods.







Consumer Protection

Before beginning service:

- Identify active infestation
- Communicate fees
- Communicate details of service
- Communicate realistic expectations

Provide bed bug specific information with agreements

Canine detection teams require third party certification



Integrated Methods

Describes best practices for multiple methods of control

- Non-chemical
 - Steam
 - Vacuum
 - Heat
 - Freeze
- Traditional options
- Monitoring devices
 - Active monitors
 - Passive monitors



Community Wide Approach

Discourage disposal of mattresses and furniture

Recommendations for inspection and treatment of surrounding areas and adjacent rooms

Recommendations for training and educating hotel and facility staff about bed bug identification



Education

Training requirements for all employees

Additional requirements for technicians or salespeople involved in bed bug work

Recommendations for educating clients

Client preparation communication



Professionalism

Encourages professionalism through

- Business practice recommendations
- Service agreement guidelines
- Recordkeeping practices
- Training requirements
- Inspection practices
- Integrated Pest Management approaches



Consumer Outreach Brochure

Provides a summary overview of the BMPs

Guidance for selecting a professional

Provides a summary and full English and Spanish versions









Bed Bug Best Management Practices

Available in English and Spanish...in full, and consumer-friendly, light versions at:

www.bedbugbmps.org

