US ERA ARCHIVE DOCUMENT

Establishing a Bed Bug Control Program in Boston Public Housing



Presented by the Boston Housing Authority -George McGrath, Assistant Director of Property Management

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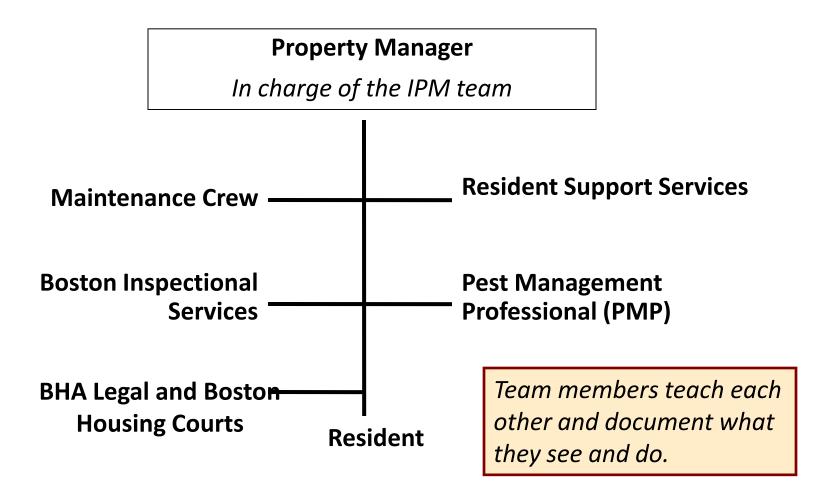
Boston Housing Authority





- Largest housing authority in New England
- Largest property owner in Boston
- •10% of Boston residents in BHA housing

BED BUG PARTNERS



Develop Community Partners



- 1. Boston Housing Authority
- 2. Boston Public Health Commission
- 3. Boston Inspectional Services Department
- 4. Committee for Boston Public Housing and W. Broadway Task Force
- 5. Boston University School of Public Health
- 6. Tenancy Preservation Program
- 7. Boston Hoarding Task Force
- 8. Greater Boston Bed Bug Task Force

The Bed Bug Process

In a structural setting, a Bed Bug program consists of

- Inspection, with manager and PMP'
- 2. Identification by PMPs
- Establishment of threshold levels,
- 4. Employment of two or more control measures (which may be cultural, mechanical, biological, or chemical)
- Evaluation of effectiveness
- 6. Refer tenants to social services if needed
- 7. Refer tenant to legal department (TRO/TPP)

Disposal of Infested Items

- BHA relies on the PMP's to determine what items will need to be removed from a unit
- All items are wrapped up or placed in bags and sealed to protect from spreading infestations.
- Remove items from the property or destroyed prior to disposing on site.

Monitors

- *Intent*: Identify the presence of a bed bug infestation.
- Methods:
 - Passive—no attractant- moat style interceptors
 - * Active—attractant- Night Watch Monitoring system





How to prevent getting bed bugs

Educate residents

- Pamphlets and educational flyers.
- Multi-lingual bedbug information sheets
- Education using PMP's and other professional resources

Educate staff:

 December, 2010 BHA developed a training tool in order to educate staff on how to work, and identify bed bug infestations

Capital Projects

- Currently 2 Capital projects requiring on site relocations in temporary hotel units
- Relocates inspected 45 days prior to move
- Those identified with Bed bugs are treated twice prior to relocation
- All clothing brought to hotel units are placed into a dryer prior to entering units
- All hotel units inspected after units turn, 0 reported cases of bedbugs in units after 1year of utilization.

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Non-Chemical Treatment Methods

Tools available to Boston Housing Authority Managers and Residents:

- Mattress and Box Spring Encasements
- Dissolvable Laundry Bags
- Furniture Bags for removals

Pest Management Cost

- This slide illustrates the expenses in Region II of the BHA's Public Housing Portfolio
- The R-II Portfolio consists of 3200 units .
- For the fiscal year ending March 31, 2010, resident request for bedbug services totaled 113 work orders
- Pest management contracts in Region II \$334,000 for fiscal year ending 3/31/10
- The Cost associated to Bed Bugs \$83,000 for the same period.